

FOR IMMEDIATE RELEASE

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OC Sans Receives Information Technology Award

Fountain Valley, California — The Orange County Sanitation District (OC San) recently received the Excellence in Information Technology Practices from the Municipal Information Systems Association of California (MISAC). This is the 17th straight year OC San has won this award.

“We are proud of the award as less than five percent of member agencies in California receive this award. It shows our maturity and quality in the operation of the IT Division,” stated Rob Michaels, Information Technology Manager.

This award signifies that OC San met or exceeded MISAC standards in eleven technology focused areas.

- Budget and Strategic Planning
- Purchasing
- Operations and Staffing
- Customer Satisfaction
- Internet
- Project Management
- Professional Development and Training
- Disaster Preparation and Recovery
- Policies and Procedures
- Security
- Geographic Information Systems

The [Excellence in IT Practices Award](#) is intended to foster and recognize outstanding governance and operation practices. The program has two levels, Achievement and the higher level of Excellence. The submission and evaluation process requires the submission of a detailed questionnaire that examines the practices across twelve different subject areas. The submission requires not only a direct response to the question but also any backup material that might be appropriate. The submission is evaluated, and feedback given by a panel of at least three. It can be a great deal of effort, but it will also give you a complete audit of your operation. Some agencies have used the results to support requests for additional resources. For either award level, a MISAC member can present the award to the agency leadership at a board or council meeting.

About OC San

OC San is a public agency that provides wastewater collection, treatment, and recycling for approximately 2.6 million people in central and northwest Orange County. OC San is a special district that is governed by a 25-member Board of Directors composed of 20 cities, four special districts, and one representative from the Orange County Board of Supervisors. OC San has two operating facilities that treat wastewater from residential, commercial, and industrial sources. For more information, please visit www.ocsan.gov.

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